



Board of Aldermen Request for Action

MEETING DATE: 10/3/2023

DEPARTMENT: Finance

AGENDA ITEM: Resolution 1273, A Resolution Approving A Water Leak Adjustment Request

REQUESTED BOARD ACTION:

Motion to approve Resolution 1273, approving a water and wastewater leak adjustment request.

SUMMARY: The City has received notice from Thomas Bloom, a residential utility billing customer, of a repaired water leak and his request for a water leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or about 29 August 2023, the Utilities Department obtained electronic reads of water usage for the month of August. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the August billing cycle, Thomas Bloom had started the cycle with a read 521 of and finished the August cycle with a read of 980, which resulted in consumption of 45,900 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Thomas Bloom has provided proof of repair/maintenance of the toilet leak which caused the high usage during the August billing cycle.

If approved, the leak adjustment would issue a credit of \$166.59 to Thomas Bloom's utility account.

PREVIOUS ACTION:

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

POLICY OBJECTIVE:

Click or tap here to enter text.

FINANCIAL CONSIDERATIONS:

Reduce utility revenues by \$166.59.

ATTACHMENTS:

- | | |
|---|-----------------------------------|
| <input type="checkbox"/> Ordinance | <input type="checkbox"/> Contract |
| <input checked="" type="checkbox"/> Resolution | <input type="checkbox"/> Plans |
| <input checked="" type="checkbox"/> Staff Report | <input type="checkbox"/> Minutes |
| <input checked="" type="checkbox"/> Other: Repair Documentation | |

RESOLUTION 1273

A RESOLUTION APPROVING A WATER AND WASTEWATER LEAK ADJUSTMENT REQUEST

WHEREAS, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and

WHEREAS, Thomas Bloom, a residential utility billing customer with account 10-000770-01, has notified the City of a water leak and is requesting a leak adjustment; and

WHEREAS, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and

WHEREAS, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$166.59.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:

A water and wastewater leak adjustment in the amount of \$166.59 shall be credited to account 10-000770-01 of residential utility billing customer Thomas Bloom.

PASSED AND ADOPTED by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 3rd day of October, 2023.

Damien Boley, Mayor

ATTEST:

Linda Drummond, City Clerk



Water and Wastewater Leak Adjustment Request

Utility Customer Name: Thomas Bloom

Utility Service Address: 907 NE 197th Terr.

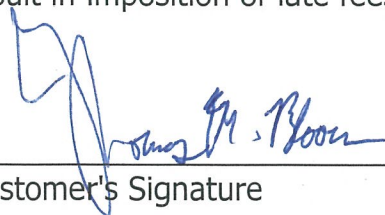
Utility Account Number: 10-000770-01

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be \$166.59 at the Board of Alderman meeting on 10/5/2023.

I, Thomas Bloom, agree to attend the Board of Alderman meeting referenced above, and understand that my failure to be present is cause for the Board of Alderman to deny my request.

Upon resolution by the Board of Alderman, I, Thomas Bloom, shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.


Customer's Signature

9-25-23
Date



Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: **Thomas Bloom**
 Utility Service Address: **907 NE 194th Terr**
 Utility Account Number: **10-000770-01**

Breaking down key figures in Ordinance 2989-18(C), Adjustment Calculations

1. The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons): **\$9.04**
 Average monthly water usage for this property: **67** gallons

2. Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons): **\$5.40**

3. If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.
 If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons): **\$7.69**
 Average monthly wastewater usage for this property: **67** gallons
 Was the leak inside or outside the home: **inside**
 Was the wastewater billed winter average or actual usage: **actual usage**

Calculating the adjustment amount using Ordinance 705.110(C), Adjustment Calculations

MONTH 1	
Original Water Bill Amount	
45,900 gallons @ 9.04 per 1,000 gallons =	414.94
Adjusted Water Bill Amount	
134 gallons @ 9.04 per 1,000 gallons =	1.21
+ 45,766 gallons @ 5.4 per 1,000 gallons =	247.14
	248.35
Water Discount =	
	166.59
Original Wastewater Bill Amount	
45,900 gallons @ 7.69 per 1,000 gallons =	352.97
Adjusted Wastewater Bill Amount	
45,900 gallons @ 7.69 per 1,000 gallons =	352.97
Wastewater Discount =	
	0.00

MONTH 2 (if applicable)	
Original Water Bill Amount	
0 gallons @ 9.04 per 1,000 gallons =	0.00
Adjusted Water Bill Amount	
0 gallons @ 9.04 per 1,000 gallons =	0.00
+ 0 gallons @ 5.4 per 1,000 gallons =	0.00
	0.00
Water Discount =	
	0.00
Original Wastewater Bill Amount	
0 gallons @ 7.69 per 1,000 gallons =	0.00
Adjusted Wastewater Bill Amount	
0 gallons @ 7.69 per 1,000 gallons =	0.00
Wastewater Discount =	
	0.00

Total Discount = 166.59

INVOICE #10098

Doug Smith Contracting

816.590.8465

DATE

BILL TO

Jennifer Bloom

FOR

907 N

+1 (831) 566-8067

Details

☐ **AMOI**

Service call	\$195.00
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Toilet repair kit	\$24.95
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New wax ring	\$50.00
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Re install toilet	\$75.00
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SUBTOTAL	\$344.95
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TAX RATE	0.00%
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OTHER	\$0.00
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Sent from my iPhone

Stephen Larson

From: Jennifer Lauren Sakara Bloom <jlsakara@sbcglobal.net>
Sent: Tuesday, September 12, 2023 8:43 PM
To: Finance Department
Subject: Attn: Steven per Jennifer Bloom phone call today.

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Steven,

Thank you for taking the time to help me through my very unexpected expense. I now better understand the situation in which I find myself. I'm hoping for a leak adjustment to the mystery excessive water usage that mysteriously occurred in August 2023, per city ordinance determined credit amount.

Attached, please find the invoice document from my Contractor, Doug Smith, providing proof of repair for the unfortunate toilet leak that was found last month in a bathroom on my property at 907 NE 194th Terr.

Please let me know if there's anything else I can do to assist with the procedure to go through a leak adjustment qualification for my very unexpected water bill that will help to mitigate some of the financial hardship it brought with it.

Thank You,

Jennifer Bloom
(831) 566-8067